

What is Early Help?

Early Help is what our school can offer to help you and your family.

There are many reasons why a family may benefit from Early Help support -we are not here to judge you or tell you what to do.

Early Help means taking action to support a child or their family as soon as a problem emerges. It can be required at any stage in life, from pre-birth to adulthood, and applies to any problem or need that the family can't deal with alone.



Key Contacts

Headteacher/Mental Health Lead

Mrs A Headteacher

SENDCO

Mrs B SENCO

Inclusion Manager

Mrs C Inclusion

Learning Mentors

Miss D Mentor

Mr E Mentor

ELSA (Emotional Literacy Support Assistants)

Mrs F Elsa

Mrs G Elsa

Education Welfare Officer

Mrs H EWO

Office Team

Mrs I Business Manager

Miss J Administrator

Mrs L Receptionist

Designated Safeguarding Leads

Mrs A Headteacher

Mr K Deputy Head

Miss D Mentor

Mrs B SENCO

Mrs I Business Manager



Telford Primary School
Telford Lane
Telford
TF1 1TF

Telephone: 01952 000000
Email: office@telfordprimaryschool.com



Telford Primary School

Early Help Offer



Telephone:
01952 000000

Email:
office@telfordprimaryschool.com

What will my support look like?

Every family and every situation is different, so your support will be tailored to your needs. We will always start with a conversation, listening to your concerns and identifying your family's needs.

Sometimes, all of the support you need can be provided by school. In other cases, with your consent, we may suggest or signpost you to external services who are more specialised in the area that you would like help with.

All support that we provide is confidential and you can decide the level of help and advice that you would like.



What can I have support for?

We will try to help you with any problems that you may be having. This doesn't mean that we can solve all of the challenges that you face, but we will listen to you, support you and signpost you to access services who can help you and your family.

You may want help because you are:

- concerned about your child's behaviour
- concerned about your child's mental health or anxiety
- caring for a child with additional needs
- worried about your housing situation or finances
- affected by drugs, alcohol or crime
- affected by domestic abuse
- experiencing some other form of difficulty

How can I access support?

Feel free to contact us directly to discuss what we can offer you. You could:

- call into or telephone the school office to request an appointment in school or a telephone call back
- speak to your child's teacher
- send a message on Class Dojo
- speak to a member of the school leadership team who are on duty at the beginning and end of the school day
- contact our Inclusion Team by calling the school office
- speak to any member of staff who can advise you on where to go next.

We can also offer bilingual support for some languages.

FamilyConnect

If you have any concerns regarding the welfare of a child, or require support but do not wish to approach school, please contact Family Connect on 01952 385385 or you can visit their website:

www.familyconnecttelford.co.uk